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Shipping Recommendations

Veterinarian:

Make an appointment & have your pet examined by your local veterinarian for all required paperwork:

*** See Additional Document: [Canada Import Rules & Requirements](#)**

Pet Preparation: Make sure your pet's toenails are clipped. You don't want them to get hooked on the carrier door or other openings.

Purchase a sturdy collar for your pet with two identification tags. On one tag, write your pet's name, your name, home address and home phone number. On the other tag, write your destination address and phone number. Make sure the collar and tags cannot get hooked on metal grates or other parts of the kennel during flight. Veterinarians recommend breakaway collars for cats.

Travel Crate: **This is the most important step in the process!** One of the most important steps you can take to ease the stress of travel for your pet is to make sure it becomes familiar with its crate. Purchase the crate as far in advance as possible. Veterinarians recommend leaving the crate door open in the house with an old sock or familiar object inside so that your pet may spend time near the crate and perhaps venture inside on its own.

Since it is important that your pet be as relaxed as possible during the flight, familiarization with the kennel is essential.

Type/Size of Crate: The kennel must be sturdy, properly ventilated, and, most importantly, must be large enough for the animal to freely sit and stand with its head erect, turn around, and lie down in a normal posture.

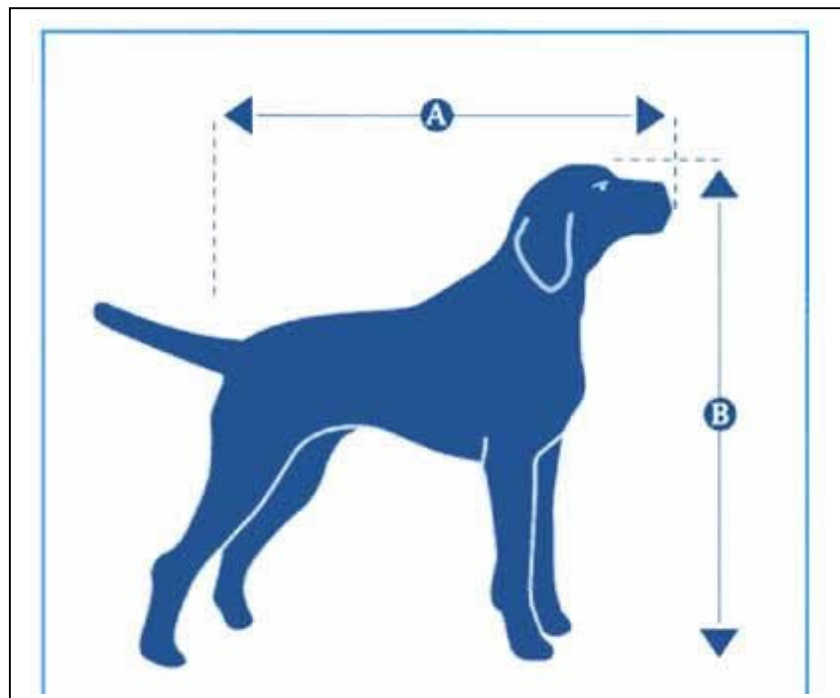
All Wire & Collapsible Kennels are not acceptable. Only those made of hard sturdy plastic.

TRAVEL CRATES MUST HAVE VENTILATION ON ALL FOUR SIDES! IF BACK OF CRATE DOES NOT HAVE HOLES< THEY MUST BE DRILLED. PLEASE LET US KNOW IF THIS IS THE CASE SO WE CAN INSTRUCT YOU ON DRILLING PROCEDURES.

Pet & Crate Measurements: The size of your pet's travel crate - particularly by air, is governed by legislation and it is critical to ensure your container is of the correct minimum dimensions and has the necessary and adequate ventilation required. The internal crate measurement has to be greater than the length of your pet, by at least 2 inches - allowing enough space for your pet to stand up, turnaround and lie down with legs out.

Below is an outline of how best to measure your pet:

- A) The Length of your pet when standing; Base of Tail to Tip of Nose
- B) The Height of your pet when standing: Floor to Top of Head or Ear



Industry Standard Crate Dimensions

Kennel #	Kennel Dimension	Kennel Weight
#100	21x16x15	9 lbs
#200	27x20x19	13 lbs
#300	32x22x23	20 lbs
#400	36x24x26	24 lbs
#500	40x27x30	32 lbs
#700	48x32x35	51 lbs

Remember to add 2 inches onto your pet's measurements when choosing the appropriate travel crate. They must be made of hard rigid plastic, metal door and securely fastened on all sides.

Food & Water Dishes: Include two empty dishes (one for food and one for water), accessible from the outside. Each dish needs to attach to the door for the pets safety.

Absorbent Material: The kennel must contain absorbent material or litter. (Black and white printed newspaper is a good choice. However, newspaper with colored ink or advertisements can be toxic to animals.) *Please note that the use of straw, hay or wood shavings is prohibited for international shipments.*

Exercise: Exercise your pet just before shipping so they will sleep better during the trip.

MICROCHIPPING PROCEDURES & SUGGETIONS

1. Scan the ISO Microchip before placing it in the animal.

* This is to make sure that the chip is active before it is implanted on the animal

2. Implant the ISO Microchip on the animal

3. Scan the animal to verify the ISO Microchip is correctly implanted and active once implanted on the animal

4. Place the microchip number on the Rabies vaccination certificate as well as the Rabies Vaccine Manufacturer name, Batch number and Vaccine Expiration date to confirm its validity.

5. All dates must be written in the ISO (International Standards):
dd/mm/yyyy

ALL PAPERWORK MUST BE COMPLETED IN BLUE INK

POSSIBLE PAPERWORK DELAYS DOUBLE CHECK TO MAKE SURE!

Several problems with paperwork arise regularly with animals relocating Internationally.

The main problems are:

1) Signatures should be in **BLUE INK** to ensure they are original. Black ink, in particular, should not be used.

2) North American vets write dates confusingly, sometimes in two different formats on the same document.

The correct layout requested is: dd/mm/yyyy

3) Microchip numbers must be read from the chip in the animal, and not from other paperwork.

Errors are so frequent that the microchip itself must be read. Care must be taken to write down all the digits and not have any transpositions of digits.

4) Travel Crates: Make sure they allow enough room for the animal to stand and turn around in. If any parts of their head (ears) touch the top of the crate, it will be rejected for shipment.

All crates going to International Locations must have ventilation on all 4 sides. This includes the back.

No wood products in any form: Crate Material, Bedding (shavings, etc)



PET IMPORT TO CANADA

Documents Required:

- _____ Original International Health Certificate issued by a Gov't Accredited Vet
- _____ Original Rabies Vaccination Record
- _____ Printed History of Pets Vet Records
- _____ Copy of Customs Clearance Form
- _____ Copy of Owner's Original Passport
- _____ Copy of Visa or Work Permit
- _____ Copy of Airway Bill if pets are sent as cargo – supplied by PetRelocation.com

Please Note:

- * The Rabies must be done more than one month, but not more than one year, prior to the date of departure.

- * A Microchip is recommended and the microchip number must be put on the vaccination or health certificate.

- * Copy of Health certificate, copy of Rabies Vaccination, copy of Airway Bill, and copy of owner's passport with International visa should be available for us when ready.